

TERMS + CONDITIONS



- 1. A Grade Ahead enrollment is month-to-month. There are no refunds if you cancel during the middle of a month; however, if you wish to cancel at the end of a month, there is no termination fee as long as you provide notice by the required deadline as stated in #5.
- 2. A Grade Ahead provides full satisfaction to its customers. If you are dissatisfied with the program after your child's first class, a full refund will be issued minus the Registration Fee.
- 3. A Grade Ahead fees are payable for the whole month regardless of attendance, unless you request a break or start the program for the very first time.
- 4. The program fee should be received in advance no later than the 20th of the month before, regardless of attendance. For example: Tuition for July is due no later than June 20th. A late fee of \$5 per child is strictly enforced if payments are not received by the due date.
- 5. Notification of a student's break or termination from the program must be made in advance before the 10th of a month. A \$65 administrative fee per booklet is due if parents request a break after the 10th of the month prior. For example: To request a break for August, you must notify the office by July 10th.
- **6.** A break of **three months** is allowed in **one calendar year.** If you exceed three months of break in a calendar year, you must re-register your child, which includes paying the registration fee again.
- 7. Classes will start at their scheduled time. If a child is more than 10 minutes late they will not be able to enter the classroom. Material will be available for students to work on at home or a make-up class may be scheduled subject to availability.
- 8. Make-up Classes: The student may attend a make-up class in the same week as the regular class. If the student is unable to attend the scheduled make-up class or one is not available, he/she will be provided the worksheets for that week. If class is cancelled due to severe weather conditions, no make-up class will be held, but material will be available for pick up when the office re-opens.
- 9. All minors, students and siblings, must be supervised by a parent or guardian if they are not in class.
- **10. Private tutoring** students must provide 24-hours notice when cancelling a session. Tuition fees will only be credited if proper notification is provided.
- 11. Our main form of communication is through email. Please add louisville@agradeahead.com to your list of accepted senders. All notices about payments, breaks and holidays will be sent via email.
- 12. Classes will not be held for six separate weeks during the year: Spring Break, Summer Break, Labor Day Break, Thanksgiving Break and a 2-week Winter Holiday Break. Review material will be distributed during the preceding week for some breaks. Tuition is **not** prorated for break weeks. *These normally land in a month with 5 weeks*.
- 13. All material is solely owned by MathWizard, Inc. A Grade Ahead is a Registered Trademark of MathWizard, Inc. No one may copy or distribute the material without the consent of A Grade Ahead. Violators will be terminated from the program and legal action may be taken.
- **14.** A Grade Ahead reserves the right to charge additional fees for items including but not limited to: requesting a break after the payment due date, requesting a replacement booklet, additional materials outside of what is included in the regular tuition, and credit card refunds.



6-MONTH CONTRACT



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- 1. Automatic Payments: Payments will automatically be deducted each month, with the \$10 discount per student, per subject, in advance of the six months using the credit card on file.
- 2. Only one break of one month will be allowed during each contract.* The break will extend your contract by one month. Example: if you are on a contract for January June, a break of one month will extend the contract to January July.
 - *If you have reached the maximum number of breaks for the year, you will not be allowed to take any breaks during the 6-month contract.
- **4. Early termination of the contract:** The following will constitute early termination of the contract:
 - Transfer from one subject to another
 - Transfer from one child to another
 - Taking more than one month of break (if a break is allowed)
 - Stopping a subject, or stopping the program prior to fulfilling the full six months