TERMS AND CONDITIONS



- 1. A Grade Ahead enrollment is month-to-month. There are no refunds if you cancel during the middle of a month; however, if you wish to cancel at the end of a month, there is no termination fee as long as you provide notice by the required deadline as stated in #5.
- 2. A Grade Ahead provides full satisfaction to its customers. If you are dissatisfied with the program after your child's first class, a full refund will be issued minus the Registration Fee.
- 3. A Grade Ahead fees are payable for the whole month regardless of attendance, unless you request a break or start the program for the very first time.
- 4. The program fee should be received in advance no later than the 15th of the month before, regardless of attendance. For Example: Tuition for July is due no later than June 15th. A late fee of \$5 per child is strictly enforced if payments are not received by the due date.
- 5. Notification of a student's break or termination from the program must be made in advance BEFORE the 13th of a month. A \$10 administrative fee per booklet is due if parents request a break after the 13th of the month prior. For example: To request a break for August, you must notify the office by July 13th.
- 6. A break of <u>three months</u> is allowed in <u>one calendar year</u>. If you exceed three months of break in a calendar year, you must re-register your child, which includes paying the registration fee again.
- 7. Classes will start at their scheduled time. If a child is more than 10 minutes late they will not be able to enter the classroom. Material will be available for students to work on at home or a make-up class may be scheduled subject to availability.
- 8. Make-up Classes: The student may attend a make-up class in the <u>same week as the regular class</u>. If the student is unable to attend the scheduled make-up class or one is not available, he/she will be provided the worksheets for that week. If class is cancelled due to severe weather conditions, no make-up class will be held, but material will be available for pick up when the office re-opens.
- 9. All minors, students and siblings, must be supervised by a parent or guardian if they are not in class. A \$10 fee per child will be added to your account should you leave your child in our office unsupervised by a parent or guardian for more than 10 minutes. The fee goes up to \$20 for 30 minutes or more.
- 10. Private tutoring students must provide 24-hours notice when cancelling a session. Tuition fees will only be credited if proper notification is provided.
- 11. Our main form of communication is through e-mail. Please add mason@agradeahead.com to your list of accepted senders. All notices about payments, breaks and holidays will be sent via e-mail.
- 12. Classes will not be held for six separate weeks during the year: Spring Break, Summer Break, Labor Day Break, Thanksgiving Break & a 2-week Winter Holiday Break. Review material will be distributed during the preceding week for some breaks. Tuition is NOT prorated for break weeks. These normally land in a month with 5 weeks.
- 13. All material is solely owned by MathWizard, Inc. A Grade Ahead is a Registered Trademark of MathWizard, Inc. No one may copy or distribute the material without the consent of A Grade Ahead. Violators will be terminated from the program and legal action may be taken.
- 14. A Grade Ahead reserves the right to charge additional fees for items including but not limited to: requesting a break after the payment due date, requesting a replacement booklet, additional materials outside of what is included in the regular tuition, and credit card refunds.

PAYMENT AUTHORIZATION FORM



I authorize A Grade Ahead, Inc. to automatically charge my credit card the monthly fee for the program for my child. STUDENT NAME: ______. My credit card will be charged on the 15 th of the prior month. (If Auto Pay is checked below.) I agree to contact A Grade Ahead at least 2 days before the due date for questions regarding my billing and/or stopping the auto payment.

Cancellation of the program after the 13 th will result in a transaction fee of \$5 per child. The balance will be refunded if Auto Pay is checked.